

Effective communications skills for a functional and smart career



SAPIENZA
UNIVERSITÀ DI ROMA

Effective communication



Introduction to the
world of
communication

Effective scientific
papers

Effective Oral
Presentations

Effective
PowerPoint

Effective communication



Get your audience to

- Pay attention to,
- Understand
- (be able to) act upon

maximum of messages

Given constraints



Information vs Message

Information

concentration of $175 \mu\text{g}$ per m^3 has been observed in urban areas

Message

The concentration in urban areas ($175 \mu\text{g}/\text{m}^3$) is unacceptably high



The three laws of communication

1

adapt to your audience

2

Maximize the signal-to-noise-ratio

3

Use effective redundancy

adapt to your audience

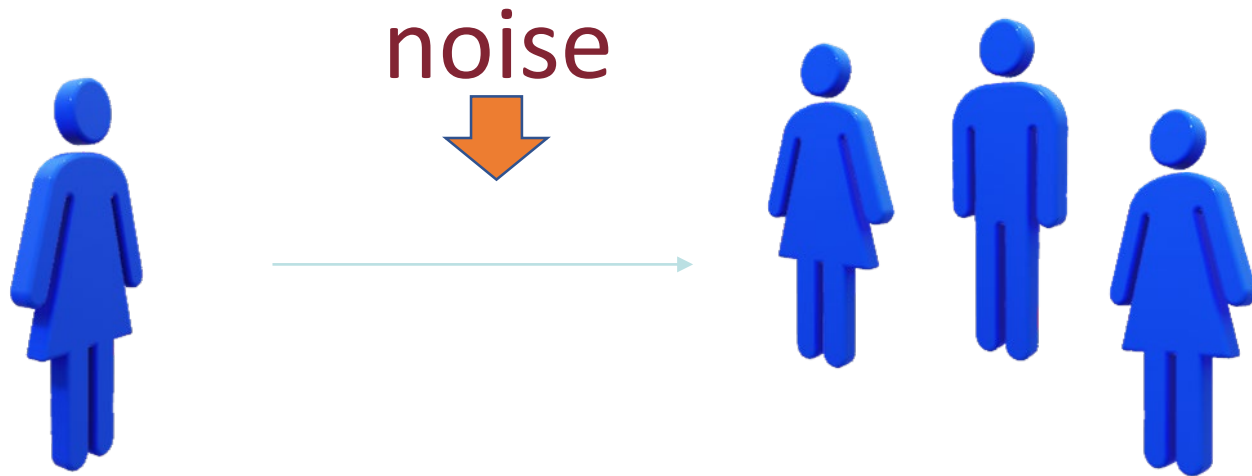
Most freedom



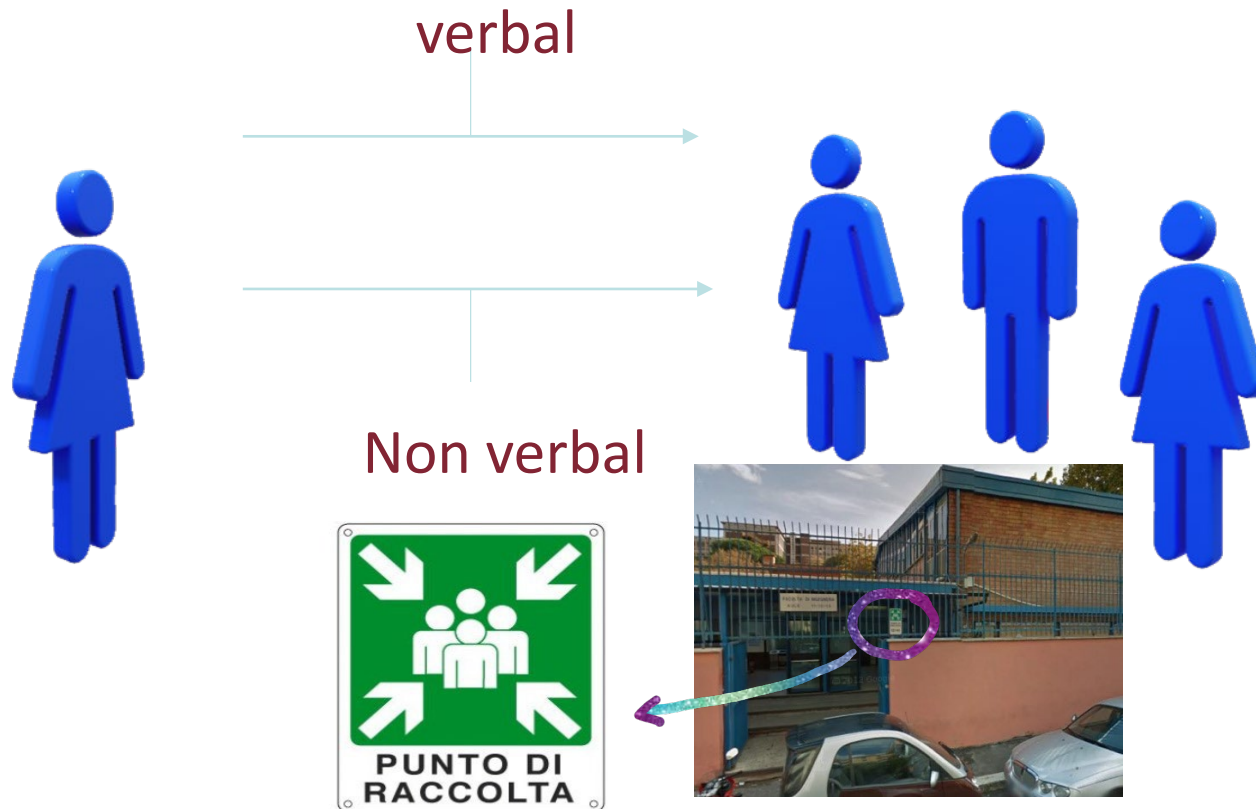
Most constraints



Maximize the signal-to-noise ratio



Use effective redundancy



Intellectual processes

Verbal
Text- like



Nonverbal
Vocal,visual

Rational
Abstract, learned



Intuitive
Concrete, innate

Sequential
Slow, exclusive

Global
Fast, nonexclusive

Magic Numbers

0

Zero is perfection

1

One is focus and univocality

2

Two is a bit, is duality

3

Three is complexity



4

Four is square

5

Five is handful

6

Six is just after five

2

3

5

Two, three and five are the first prime numbers

Effective scientific documents

Technical
language

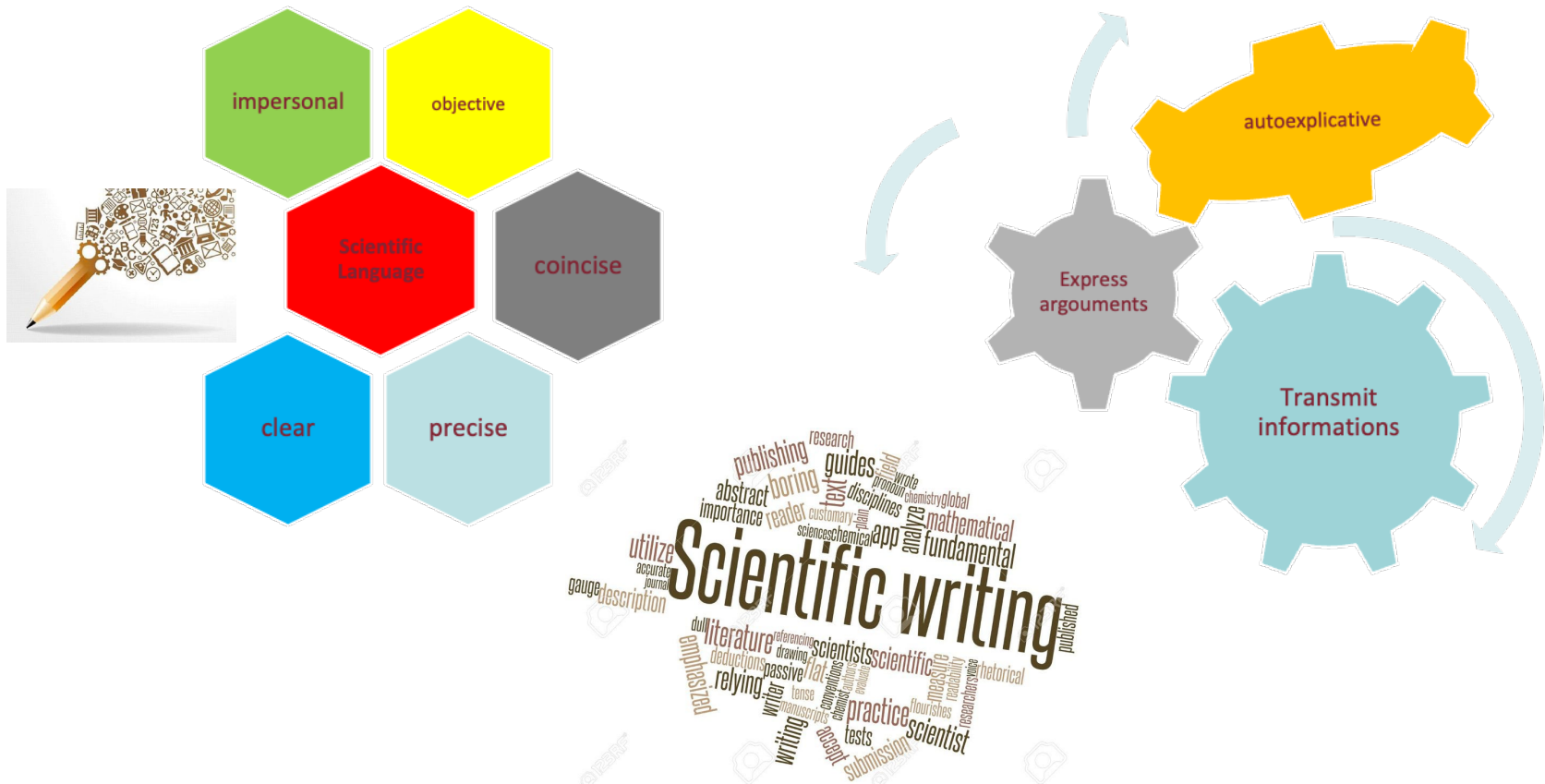
Scientific method

Bibliographical
references

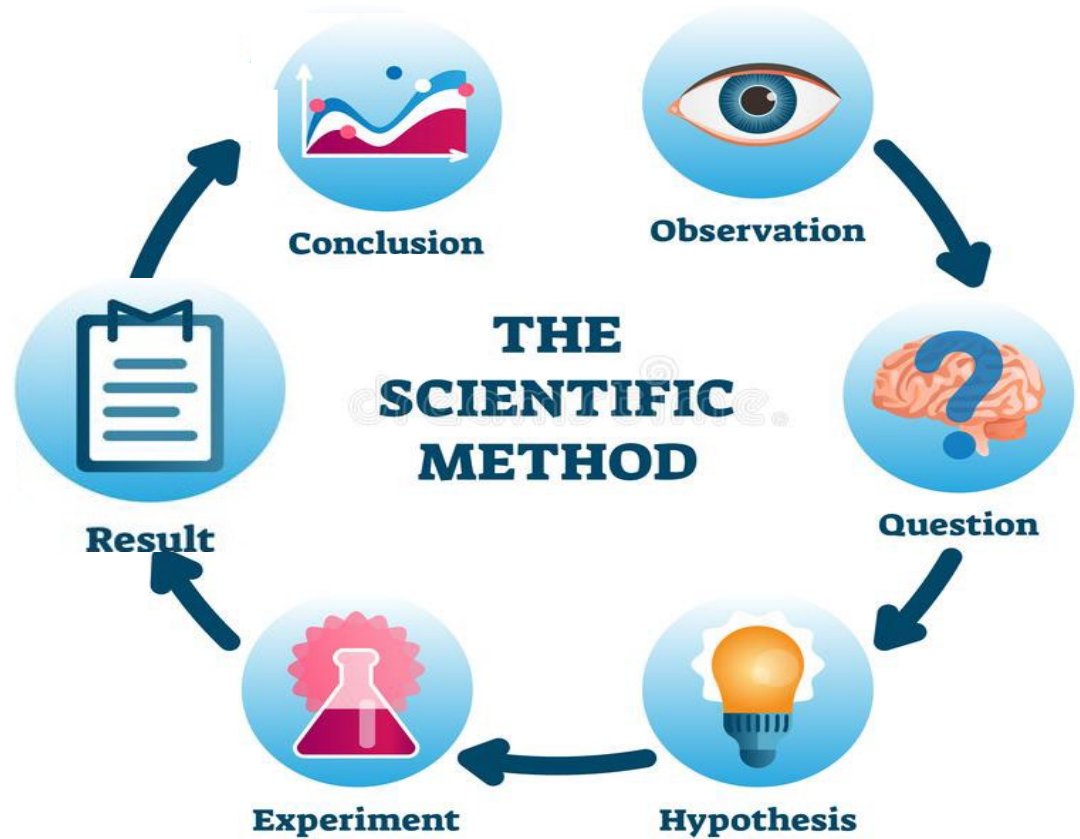
structure

Peer review

technical language: how to use it



Scientific method



bibliographical references

Citations



Becker (2012), Lee (2016), and McAdoo (2017) wrote blog posts about APA Style.

References



Becker, D. (2012, October 4). Cite what you see, cite what you use [Blog post]. Retrieved from <http://blog.apastyle.org/apastyle/2012/10/cite-what-you-see-cite-what-you-use.html>

Lee, C. (2016, November 30). Writing website in-text citations and references [Blog post]. Retrieved from <http://blog.apastyle.org/apastyle/2016/11/writing-website-in-text-citations-and-references.html>

McAdoo, T. (2017, September 20). References versus citations [Blog post]. Retrieved from <http://blog.apastyle.org/apastyle/2017/09/citations-versus-references.html>

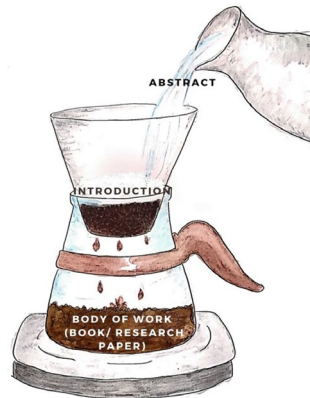
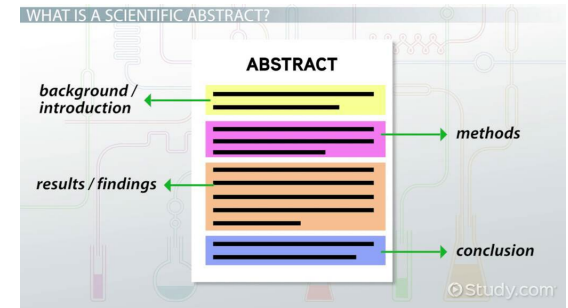
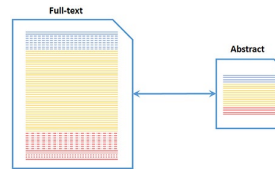
Structure

abstract

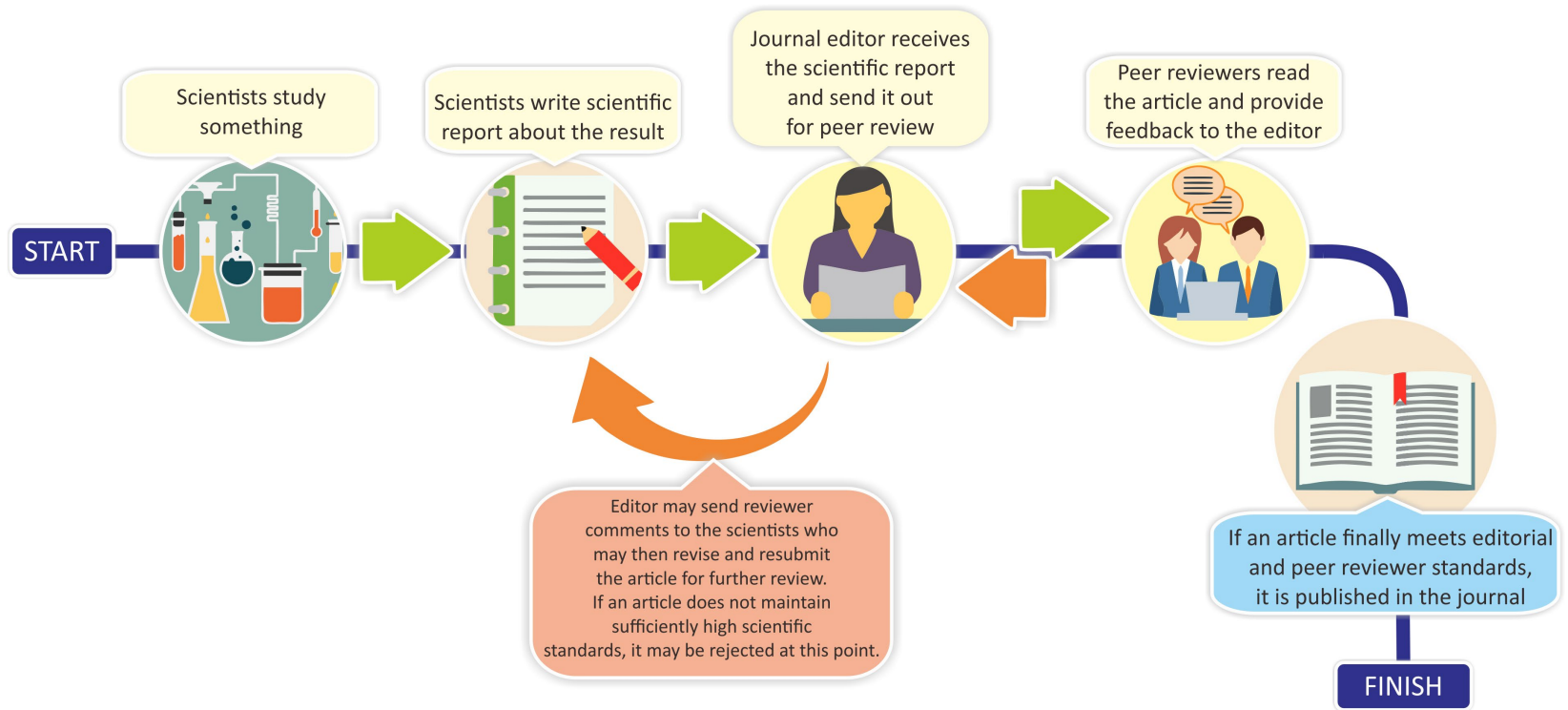
Introduction

Body

Conclusion



Peer review



Little test: which part of the text is it and why ?

This paper proposes a new wireless biopsy method where a magnetically actuated untethered soft capsule endoscope carries and releases a large number of thermo-sensitive, untethered microgrippers (μ -grippers) at a desired location inside the stomach and retrieves them after they self-fold and grab tissue samples. We describe the working principles and analytical models for the μ -gripper release and retrieval mechanisms, and evaluate the proposed biopsy method in ex vivo experiments. This hierarchical approach combining the advanced navigation skills of centimeter-scaled untethered magnetic capsule endoscopes with highly parallel, autonomous, submillimeter scale tissue sampling μ -grippers offers a multifunctional strategy for gastrointestinal capsule biopsy.

Published in: [IEEE Transactions on Biomedical Engineering](#) (Volume: 61, Issue2, February 2014)

92. [Biopsy using a magnetic capsule endoscope carrying, releasing and retrieving untethered microgrippers](#), S. Yim, E. Gultepe, D.H. Gracias, M. Sitti, *IEEE Transactions on Biomedical Engineering* 61, 2, 513-521 (2014)

Little test: which part of the text is it and why ?

Our low-cost writing technique is versatile enough to fabricate elaborate 3D components. To illustrate this potential, Figure 4 shows a 1×4 miniature 3D junction made by self-trapped beams. More generally, the technique provides a way to create original structures that are not feasible using other methods, such as waveguides with sharp turns formed by reflection at an interface. Beam trapping can also be induced at interfaces to form surface waveguides. We are currently developing fixing techniques to enable permanent index structures. In addition, we are working on fabricating elaborate microdevices, including sensors and interferometers, with potential application in telecommunications, biomedical, and environmental technologies.

Self-trapped beams for fabricating 3D integrated optical components

Versatile optical tools that 'write' low-loss circular waveguides inside appropriate media offer a simple, affordable path to complex microdevices.

Self-trapped beams for fabricating 3D integrated optical components (spie.org)

Effective Oral Presentation



Be prepared

Be sure of
yourself

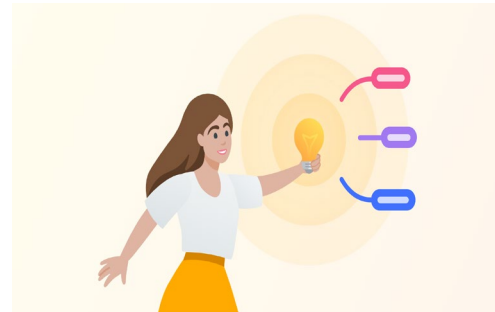
Use simple
language

Keep the
rhythm

Use visuals

Be yourself

Be prepared



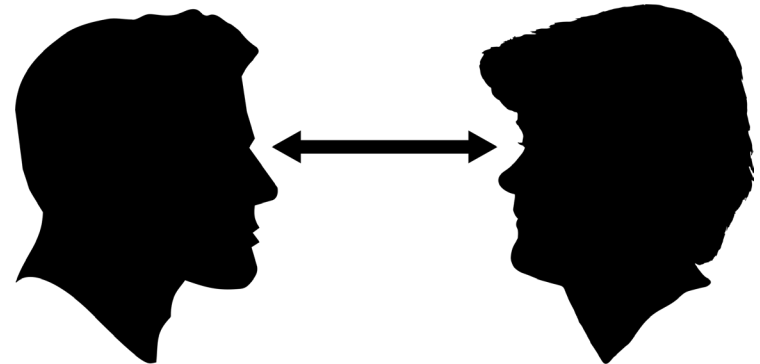
Organize ideas



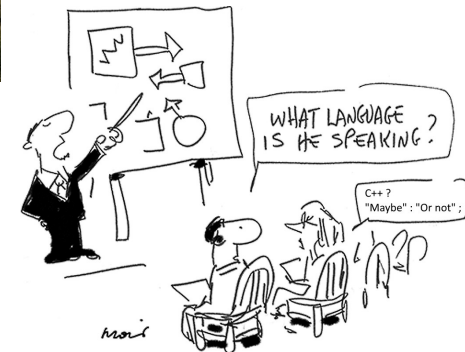
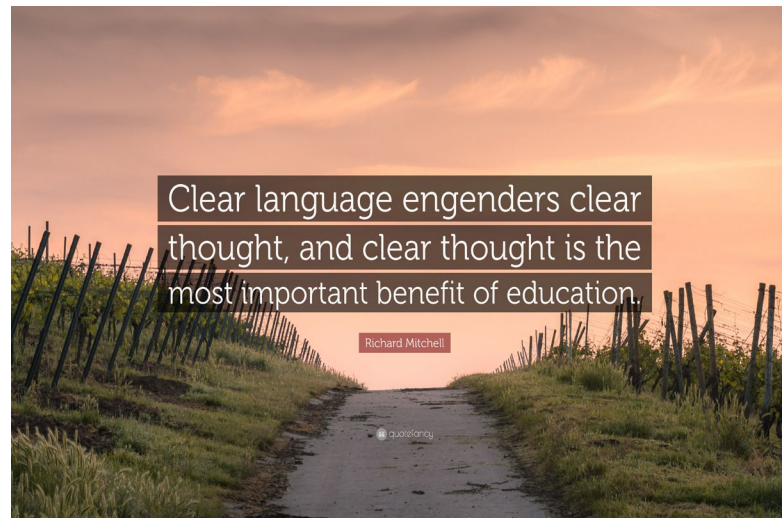
Be sure of yourself



Use eye contact



Use simple language



keep the rhythm

VOICE TONALITY AND VOLUME

- **Tone**
- The tone of voice should be mid-range and prevent a monotone effect
- **Volume**
- Loudness of your voice or your ability to project your voice. It should not sound harsh, nasal or out of breath.
- **Rate**
- How quickly you speak. A medium rate is recommended.
- **Pause**
- A useful tool to emphasise points. Constant pausing, however, may give the impression that you are not too sure of what you are saying. Avoid fill-in words, such as “you know” and “um” which can be indicative of a person who is unsure.

WHY YOUR TONE OF VOICE IS IMPORTANT



CLARIFICATION - YOUR TONE CAN CLARIFY WHAT YOU ARE TRYING TO SAY.



ABILITY TO RELATE - YOUR TONE CAN HELP YOU RELATE TO HOW YOUR TEAM IS FEELING ABOUT YOUR MESSAGE.



PERCEPTION - YOUR TONE CAN HELP YOU MAINTAIN YOUR EXECUTIVE PRESENCE

Use visuals



be yourself



*Show your enthusiasm
for the topic and your
personality*



Effective PowerPoint



Define your objective

What is your goal?

Which message you want to transmit?



Structure

What we are going to say?

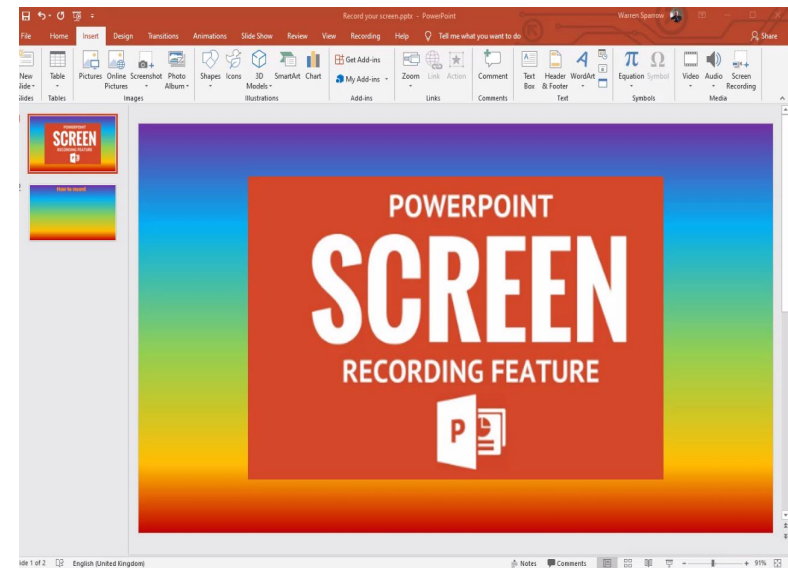
introduction

Say it

body

Summarize what did you say

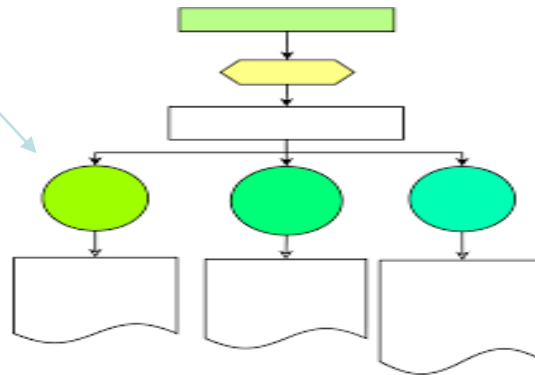
conclusions



Semplicity



Easy and visually
captivating contents

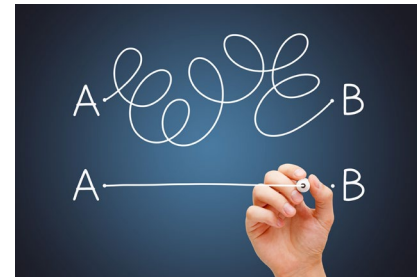


Structure

Essential text and key point



Simple and understandable language



Include only necessary and relevant information



Structure

Coherent and professional design



Does not distract from the main content



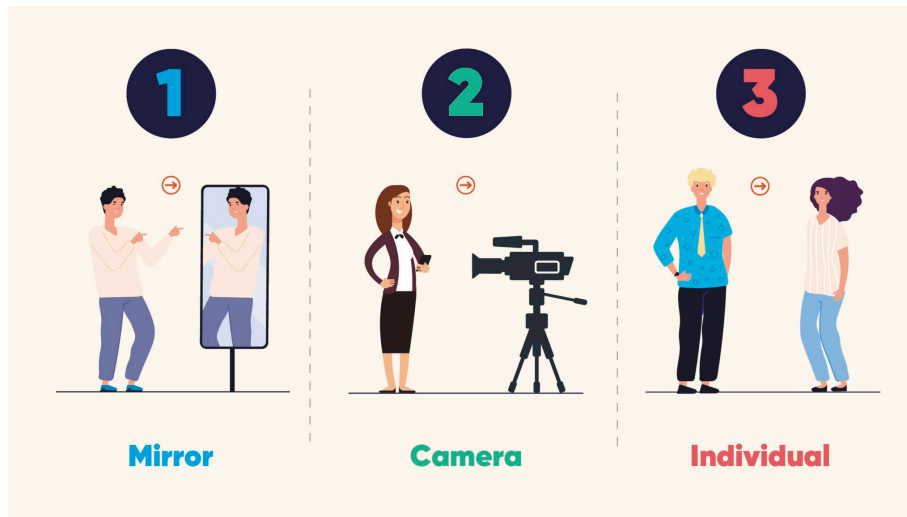
Combination of colors easy to read

Time

- Know the time limit.
- Time each section of your presentation.
- Summarize your points.
- Rehearse.
- Start on time.
- Watch the clock.



Practice



Be sure you
cover all
contents
clearly and
concisely

Summary

HOW TO SUMMARIZE TEXT FOR PRESENTATIONS



Get rid of:

- Detailed descriptions
- Background information
- Trivia
- Redundant statements
- Explanations of common knowledge



Emphasize:

- Persuasive facts and figures
- Illustrative examples
- Impactful quotes

Communication is like a dress...



So what How can we practice what we said?

- Be yourself
- Be creative
- Don't be afraid to ask for help



Any Questions?

